



Hi! Hostelletella welcomes you. It's not easy to trust hostels right now. Well, I tell you that staying in a hostel has never been so safe! We try to comply with all safety procedures and we constantly update them according to the suggestions by the WHO and the main national trade organizations.

Mind that this document may undergo changes at the time of your stay: we are facing a constantly evolving situation and we refer to the Government, the WHO and all the national trade associations to ensure the highest health standards.

We are trying to guarantee you a safe stay in the name of normality. COVID requires us to comply with special measures to ensure safety within Hostelletella; our commitment will be focused on you, in order to give you live a quality experience, safe and not too different from the one you would have lived up to two years ago.

OUR PROGRAM

1. Check-in

Welcome! First of all, we remind you that inside the hostel you must wear your mask when you stay in common areas. This rule applies to all environments and points described below.

We love human contact and we will try not to miss it, in compliance with the current spacing rules.

You will be given a sheet with the main rules to follow and health gels are available at various points in the hostel. Frequent sanitation is one of the best ways to deal with the emergency.

Keep your identity document available: we need a little time to enter data on the portal.

Check-in methods could vary with the evolution of the COVID legislation; at the moment the entrance to the rooms will be possible only starting from 1.00 pm. However, if you need to leave your luggage, we will keep them in custody until the moment of reception.

To minimize physical contact, we recommend that you pay in advance or use your card: we accept all contactless systems, Paypal and Satispay!

2. Cleaning of environments and private rooms

Our rooms are cyclically sanitized, using specific disinfection products.

The hostel is a safe place to stay as the rooms are simple and easy to clean and sanitize. In the bathroom there are toilet paper and hand/shower soap dispensers that can be easily sanitized, which reduce possible contamination.



3. The shared dormitory, what changes

Staying in a hostel presupposes the sharing of rooms and this will mean promiscuity between people who do not know each other. At the moment there are no specific directives yet, but as a hostel we have chosen to adopt procedures to continue to offer you this valuable service:

- Sheets and towels will be placed on the bed of each guest;
- Before leaving put the dirty sheets in the provided basket;
- During cleaning operations (about 30 minutes per dormitory) you won't be able to stay inside the dormitory;
- It is prohibited to bring food or drinks inside dormitory;
- It is not necessary to wear mask in the room if you are more than 1 meter from other guests.

4. Shared kitchen

We have chosen to empower our guests by keeping the shared kitchen open, which will however have certain rules:

- Only one person at a time or one room at a time can access the kitchen for a maximum of 20 continuous minutes;
- Meals must be consumed on the common outdoor terrace, maintaining the main rules of hygiene and spacing;
- Before entering the kitchen, each guest must use the sanitizing devices and the mask;
- Dirty pots must be washed and sanitized by the user immediately after use;
- Disposable dishes and crockery in recyclable material will be used;
- A calendar will be posted on the kitchen wall to record your needs for using the kitchen. In compliance with the most ordinary sharing rules typical of hostels, please do not book the kitchen if you do not intend to actually use it and to respect your own and others' times.

5. Breakfast

Hostelletella does not currently provide breakfast as a service. However, you can order breakfast from the Bellavista Bar, asking them to serve it on our terrace.

The costs of breakfast must be agreed with the bar and they are in no way included in the hostel fee.

It will be possible to use the common kitchen (fridge included) to prepare breakfast by yourself. A coffee machine and related pods will soon be available.

You can have breakfast following instructions given in point 4.

This is the point that could change the most, so please ask at the check-in.



VERY IMPORTANT

Hostelletella will always adopt a "plastic free" policy; at this time, however, it will not be possible to respect always our intent. However, together with you, we continue to recycle and produce as little waste as possible. Respect the island and its sea!

You will find recycling bins on our terrace.

6. Common areas

Hostelletella common areas will be available, but it will be essential to avoid crowds and use masks if the interpersonal distance is less than one meter.

All spaces are equipped with WIFI; you will find the password at the entrance.

7. Our terrace

The terrace is probably our best; eating breakfast, a sandwich or just breathing sea area while admiring our panorama are sensations that you will be able to describe only after having experienced them.

Try to go on the terrace at six in the morning...

8. Check out

You are already leaving; since the bill has already been paid, you just have to give your key back to one of us, or leave it on the bed you occupied during your stay. For reasons related to sanitation, you must leave the room before 10.00 am. If you need to drop off your bags, we will be happy to keep them for you until your departure.

Do not believe, however, that we want to leave you; we will always be glad to respond, through any possible means (technological and otherwise) to your requests and to accept your advice. Ask... Always!

Thanks for being with us... See you soon!

Hostelletella staff*

* Haven't you asked the reason of our strange name yet? Bad...Ask now! Each of us can't wait to tell you about it.